

TOEIC Part 4 Practice #4

The student will look at the questions and answers in the first part, the teacher will read the script in the second part. After each dialogue there are three questions based on the dialogue. The student should choose which of the four answers is the best answer for the question based on the dialogue.

1. Where is this flight going?

- A) Vancouver
- B) British Columbia
- C) Seattle
- D) Toronto

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3. Where can passengers find connection information?

- A) On screens in the arrivals area
- B) From the captain during the flight
- C) In the in-flight magazine
- D) From ground staff only

4. What type of service is being advertised?

- A) A canoe rental
- B) A spa treatment
- C) A resort stay

D) A city hotel

5. What special feature is offered for children?

A) Free canoe rentals

B) A supervised playroom and movie nights

C) Spa access

D) Private balconies

6. What incentive is given for early booking?

A) A discount on the room rate

B) A complimentary breakfast

C) A free canoe rental voucher

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C) To introduce a mentorship program

D) To assign new projects

8. How long will the mentorship last?

A) Two months

B) Six weeks

C) One month

D) One week

9. Who should submit applications to Human Resources?

A) Those wanting to be mentors

B) All new employees

- C) Department heads only
 - D) Project leaders
-

10. What is the delivery window?

- A) 10:00 to 12:00 p.m.
- B) 8:30 to 10:00 a.m.
- C) 9:00 to 11:00 a.m.
- D) 11:00 to 1:00 p.m.

11. Who must be present for the delivery?

- A) Someone to sign for it
- B) The accounts payable manager

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- B) If the shipment is late
 - C) If no notice is given in advance
 - D) If the dock is blocked
-

13. Who is Dr. Wells?

- A) A researcher in healthcare AI
- B) A medical doctor only
- C) A computer programmer for finance
- D) A hospital administrator

14. What is the main focus of her latest project?

- A) Developing new blood tests

- B) Storing patient data
- C) Reducing hospital wait times
- D) Identifying diseases early

15. How long has Dr. Wells worked in her field?

- A) Around five years
- B) Less than a decade
- C) About fifteen years
- D) Over twenty years

16. Where does the water originate?

- A) From a nearby natural spring

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- A) More employees hired
- B) Larger shipping boxes
- C) Lower energy consumption
- D) Longer production times

18. What safety instruction is given?

- A) Take no photographs
 - B) Wear protective gloves
 - C) Avoid bright clothing
 - D) Stay in designated walkways
-

19. What is the topic of this announcement?

- A) A salary increase
- B) A new travel schedule
- C) A change in reimbursement rules
- D) A client meeting

20. When must receipts be submitted?

- A) Before the end of the quarter
- B) Within a month
- C) Within ten business days
- D) Before the next trip

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22. What type of business is offering this promotion?

- A) A hotel
- B) A travel agency
- C) A theater
- D) A restaurant

23. What is included with the upgraded room?

- A) A personal concierge
- B) Complimentary tickets to shows
- C) Access to a rooftop lounge
- D) Free laundry service

24. How can guests get the special offer?

- A) By visiting the theater district
 - B) By booking three nights
 - C) By joining a loyalty program
 - D) By booking through a third-party site
-

25. How long has Marcus worked at the company?

- A) Five years
- B) Ten years
- C) Fifteen years
- D) Twenty years

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27. What event will take place later today?

- A) A coffee-and-cake gathering
 - B) A formal dinner
 - C) A press conference
 - D) A training session
-

28. How long will the sale last?

- A) All month
- B) This weekend only
- C) Until supplies run out

D) Every weekend this summer

29. Who will receive free earbuds?

- A) The first 50 customers spending over \$100
- B) All customers buying electronics
- C) Customers purchasing TVs only
- D) Customers visiting on Saturday

30. What type of store is Barton's?

- A) A home improvement store
- B) A clothing outlet
- C) An electronics retailer

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Teacher's Script

Questions 1 through 3 refer to the following airport announcement.

Ladies and gentlemen, welcome aboard Pacific Air Flight 217 to Vancouver. Our flight time today will be approximately four hours and twenty minutes, and we are expecting calm weather along most of the route. Please take a moment to store your carry-on luggage in the overhead compartments or under the seat in front of you. Federal regulations require that all passengers remain seated with seatbelts securely fastened whenever the seatbelt sign is illuminated. Shortly after takeoff, our cabin crew will serve a light snack and beverage service. Later in the flight, we'll offer a short duty-free shopping period featuring local products from British Columbia. If you are connecting to another flight in Vancouver, please refer to the screens in the arrivals area for

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Questions 4 through 6 refer to the following radio advertisement.

Looking for a family-friendly holiday without the high costs? Come stay at Suncrest Lakeside Resort, just two hours from the city but a world away from the daily grind. Our newly renovated suites include private balconies with lake views, complimentary breakfast, and access to our heated indoor pool. For the kids, we offer a supervised playroom and weekend movie nights, while adults can enjoy the spa and fitness center. Book a three-night stay before the end of the month, and receive a voucher for a free canoe rental during your visit. Whether you're after adventure or relaxation, Suncrest Lakeside has

something for everyone. Visit our website or call 1-800-SUN-LAKE to reserve your getaway today.

4. What type of service is being advertised?
 5. What special feature is offered for children?
 6. What incentive is given for early booking?
-

Questions 7 through 9 refer to the following staff meeting announcement.

Before we move on to the financial review, I'd like to update you on our new mentorship program. Starting next month, all new hires will be paired with an experienced team member for a six-week orientation. Mentors will guide their partners through our workflow processes, introduce them to key contacts in

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current staff a chance to develop leadership skills.

7. What is the main purpose of this announcement?
 8. How long will the mentorship last?
 9. Who should submit applications to Human Resources?
-

Questions 10 through 12 refer to the following telephone message.

Hello, Mr. Watkins. This is Dana from Brightline Courier Services. I'm calling to confirm that your shipment of office furniture is scheduled for delivery tomorrow between 9:00 and 11:00 a.m. The driver will call you 30 minutes before arrival. Please ensure that someone is available to sign for the delivery

and that there's clear access to your loading dock. If you need to reschedule, contact our customer service department before 6:00 p.m. today. There is no extra charge for rescheduling as long as we receive notice in advance. Also, the invoice for the shipment has been sent to your accounts payable department, and payment is due within 14 days. If you have any questions about the items or the delivery process, please don't hesitate to call me directly at extension 214.

10. What is the delivery window?
 11. Who must be present for the delivery?
 12. When will a rescheduling fee be charged?
-

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insights from her latest project, which involves developing diagnostic tools that can identify early signs of rare diseases from routine blood tests. She has spent over two decades combining computer science with medical research to improve patient outcomes. Please join me in welcoming Dr. Fiona Wells to the stage as she presents her talk, “AI in Preventive Medicine: The Next Frontier.”

13. Who is Dr. Wells?
 14. What is the main focus of her latest project?
 15. How long has Dr. Wells worked in her field?
-

Questions 16 through 18 refer to the following factory tour.

Welcome to the production floor of the Clearwater Bottling Plant. Here, we process and package more than fifty thousand bottles of mineral water each day. The water comes from a natural spring located just five kilometers from this facility. After filtration and quality testing, it's bottled using automated machinery designed to minimize waste. Each bottle is then labeled, sealed, and packed for shipping within two hours of filling. Our new energy-efficient equipment has helped us cut power usage by 30 percent in the past year. We also recycle all plastic scrap from the production line. Please stay within the marked walkways for your safety, and do not touch any of the machinery while the tour is in progress.

16. Where does the water originate?

17. What is a recent improvement at the plant?

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of the purchase date in order to qualify for reimbursement. This change is intended to help our accounting department close monthly reports more efficiently. The policy applies to travel expenses, client meals, and any other business-related purchases. We will be rolling out a new online submission portal next week, and training sessions will be available on Monday and Wednesday afternoons. Please note that late submissions will no longer be accepted, except in cases of emergency approved by the finance director. More information, including the updated policy document, will be emailed to all staff later today.

19. What is the topic of this announcement?

20. When must receipts be submitted?

21. Who can approve late submissions?

Questions 22 through 24 refer to the following hotel promotion.

Enjoy the luxury you deserve at Grandview Hotel. This month only, we're offering guests who book three consecutive nights a complimentary upgrade to a suite with panoramic city views. All suites feature spacious living areas, premium bedding, and access to our exclusive rooftop lounge. Guests can also enjoy free high-speed Wi-Fi, a 24-hour fitness center, and gourmet breakfast served daily in our restaurant. Located just steps away from the theater district, Grandview Hotel is the perfect base for exploring the city's culture and nightlife. Book directly through our website or call our reservation desk to take advantage of this special offer before it ends.

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Questions 25 through 27 refer to the following farewell speech.

Before we conclude today's meeting, I'd like to say a few words about our colleague, Marcus Lee. After ten years with the company, Marcus will be moving on to a new opportunity overseas. During his time here, he has played a vital role in modernizing our IT infrastructure and leading the development of our mobile app, which has become one of our best-performing products. Marcus's professionalism, creativity, and willingness to mentor junior staff have left a lasting mark on our team. While we're sad to see him go, we're excited for what lies ahead in his career. We'll be gathering in the break room at 4:00 p.m. today for coffee and cake to wish him well.

25. How long has Marcus worked at the company?

26. What is one of Marcus's achievements?
27. What event will take place later today?

Questions 28 through 30 refer to the following store advertisement.

This weekend only, Barton's Electronics is holding its annual summer clearance sale. Save up to 50 percent on selected home appliances, including refrigerators, washing machines, and air conditioners. We're also offering deep discounts on top-brand televisions and sound systems. The first 50 customers each day will receive a free set of wireless earbuds with any purchase over \$100. Doors open at 9:00 a.m. on Saturday and Sunday, and our friendly staff will be on hand to help you find exactly what you need. Don't miss these incredible deals—visit Barton's Electronics this weekend and upgrade your

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30. What type of store is Barton's?
-

Answers

1. A
2. A
3. A
4. C
5. D
6. C
7. C
8. B
9. A
10. C
11. A
12. C

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18. D
19. C
20. C
21. C
22. A
23. C
24. B
25. B
26. C
27. A
28. B
29. A
30. C